



# RECAPTURING OUR VISION

- *Celebrate the Past* • *Live in the Present*
- *Act on our Future*



future



present



past

2011  
2

**N3CSDPA**  
FALL CONFERENCE

November 6-8, 2011  
Raleigh, NC



# WELCOME

## Welcome to the 2011 N3CSDPA Conference in Raleigh!

I am glad you made an investment in yourself, your association, and most of all, in the students you serve. Whether you are attending for the first time or have attended numerous times; you are part of a community of people who stand in the open door ready to assist all who desire to make their lives better through education. Take the time throughout the conference to reconnect with old friends and meet new ones. The Executive Committee and I trust you will find the sessions inspiring, the accommodations plush, and the company entertaining.

Scott C. Douglas  
*N3CSDPA President*

# FALL 2011 CONFERENCE

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# 2011 N3CSDPA EXECUTIVE PLANNING COMMITTEE

**PRESIDENT** – Scott Douglas  
Asheville-Buncombe Community College

**PRESIDENT – ELECT / TREASURER** – Samantha Marcellus  
Piedmont Community College

**SECRETARY** – Tonita Smith  
Sampson Community College

**PARLIAMENTARIAN** – Vacant

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**ADMISSIONS, ASSESSMENT &  
RECRUITMENT**

Joanne Ceres  
Pitt Community College

**COUNSELORS' DIVISION**

Samantheo Marcellus  
Piedmont Community College

**CAREER SERVICES DIVISION**

Eric Skeen  
South Piedmont Community College  
Charles Mayer  
Davidson County Community College

**STUDENT AID & SCHOLARSHIP  
DIVISION**

Vacant

**NCCCS SYSTEM REPRESENTATIVE**

Vacant

**RECORDS & REGISTRATION DIVISION**

Joan Hogan  
Western Piedmont Community College

**STUDENT ACTIVITIES DIVISION**

Kim Roper  
Caldwell Community College and  
Technical Institute

**DISABILITY SERVICES DIVISION**

Monica Isbell  
Alamance Community College

**STUDENT DEVELOPMENT  
ADMINISTRATORS**

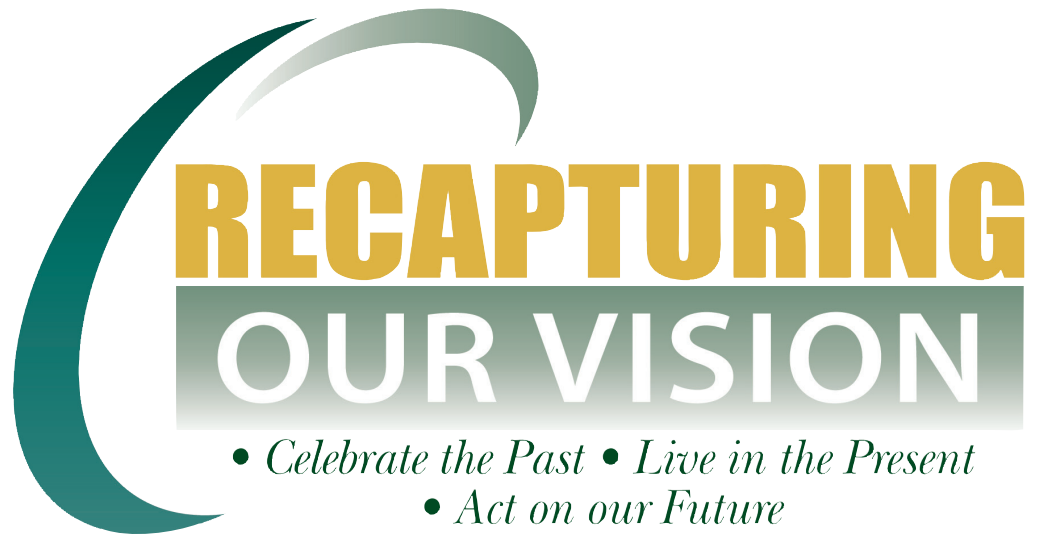
Rita Jerman  
Wake Technical Community College

**PRESIDENTIAL LIAISON**

Dr. Lawrence Rouse  
James Sprunt Community College

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Special thanks to everyone who helped to make this conference a success.



## SUNDAY, NOVEMBER 6, 2011

Noon - 5 pm | **REGISTRATION** – Mezzanine Area

3 - 3:45 pm | **Opening Session** – Governors I  
**Welcome** – Scott Douglas, *President of N3CSDPA*  
**Keynote Speaker** – Van Wilson, *Associate Vice President, Student Learning and Success, NCCCS*

4 - 5:30 pm | **Recapturing the Vision of Ethical Practice - Part 1**  
**Dr. Stephanie Lanier**, *Licensed Professional Counselor and Teaching Associate Professor, East Carolina University*  
This presentation will review the ACA Code of Ethics, the ethical decision-making process, and examine several specific topics identified by student development professionals in the community college setting including FERPA, career development, documentation, threats to life, and referral. Using an interactive approach, participants will apply ethical principles to specific case situations.

**Zumba** - Relieving Stress with Exercise –The Capital Room  
**Katrina Mattison**, *Certified Zumba Instructor*

6 - 8 pm | **Officers' Reception** – Governors I & II  
“Meet and Greet”

*Dinner on your own*

## MONDAY, NOVEMBER 7, 2011

8 am - Noon | **REGISTRATION** – Mezzanine Area

8 - 5 pm | **Exhibits** – Mezzanine Area

8 - 8:45 am | **Continental Breakfast** – Hannover I

9 - 10:15 am | **Concurrent Session I**

**Retention: Trends, Technology, and Targets** – Willow Oak

**Dr. Debby Harmon**, *Executive Director of Counseling/Advising, Asheville-Buncombe Technical Community College*

**Suzanne McGurk**, *Senior Assessment Manager, The College Board*

Attendees will learn about national research on community college retention and how findings are impacting the work of community colleges in North Carolina. National trends, emerging assessment practices, and new as well as tried and true acceleration models will be discussed.

**Establishing an Effective Advising Center** – The Capital Room

**Kevin Brown**, *Dean of Advising and Retention, Wake Technical Community College*

This presentation will look at the implementation and evolution of the Advising Center at Wake Technical Community College. We will examine the purpose of the Advising Center, roles of the Advisor, challenges and opportunities for improvement, and other topics related to establishing an Advising Center.

**Developing an FYE Program from the Ground Up – The Craven Experience** – Hannover III

**Melinda Finkle**, *First-Year Experience Coordinator, Craven Community College*

This session will outline the process Craven followed for developing a FYE program, the lessons learned from the self-study, the action steps and program implementation completed so far and the plans for the future.

**Student Discipline: Your Best Friend in Student Services** – Hannover II

**Michael Hughes**, *Director of Student Discipline, CPCC*

**Dr. Mel Gay**, *Associate VP for Enrollment & Student Services, CPCC*

**Mark Helms**, *Dean, Student Life & Service Learning, CPCC*

**Dione Dixon**, *Senior Coordinator, Student Discipline, CPCC*

Learn to create a functional, flexible, fiscally responsible student discipline/judicial model that serves, supports, and collaborates with every student services department. This session will assist in identifying immediate student discipline needs at your institution, and help you to determine your “best first steps” in laying the foundation for what will eventually become a comprehensive student judicial system.

10:15 - 10:30 am | **Break**

10:30 - 11:45 am | **Concurrent Session II**

**Locating Helpful Resources – Hannover II**

**Karen Yerby**, *Student Placement and Assessment, NC Community College System Office*

Attendees will learn where to locate internet resources including the administrative code, state statutes, NC-ACCESS, and other web pages and sites dedicated to student development professionals. We will ferret out information on fee waivers, state admissions requirements, best practices, personnel directories, counseling information and other dazzling references.

**The New and Improved Audit Review Process – The Capital Room**

**Elizabeth Self**, *Executive Director, Auditing Services, NC Community College System Office*

**Amanda Tolar**, *Auditor, NC Community College System Office*

This session will discuss the new and improved audit review process. The discussion will include the changes to the areas of review for the audit process and the more efficient and effective methods for conducting the audit review. Please come prepared for an interactive presentation and bring your “hypothetical questions.”

**Hot Topics in College Student Development for Non-Traditional and Adult Students – Hannover III**

**Brian Merritt**, *NCCPA President-Elect, Central Carolina Community College*

**Betsy Dunn-Williams**, *NCCPA Member at Large, Meredith College*

**Sarah May**, *NCCPA Member at Large, Meredith College*

This session will discuss current theory and innovative programs designed to positively impact adult and commuter college students’ college success. We will use our time to listen to your needs as community college professional so NCCPA can better serve our two year institutions.

## MONDAY, NOVEMBER 7, 2011 *continued*

- 10:30 - 11:45 am | **Concurrent Session II** *continued*  
**Avoiding Burnout in the Workplace** – Willow Oak  
**Schenika Silver**, *Advisor/Counselor, Piedmont Community College*  
This presentation will help define burnout, teach the difference between burnout and stress, and identify signs, symptom, and causes of burnout. Participants will learn prevention and coping strategies to deal with this arising issue in the workplace.
- 10:30 am - Noon | **Recapturing the Vision of Ethical Practice - Part 2**  
**Dr. Stephanie Lanier**, *Licensed Professional Counselor and Teaching Associate Professor, East Carolina University*  
This presentation will review the ACA Code of Ethics, the ethical decision-making process, and examine several specific topics identified by student development professionals in the community college setting including FERPA, career development, documentation, threats to life, and referral. Using an interactive approach, participants will apply ethical principles to specific case situations.
- Noon - 1:30 pm | **Networking Lunch / Division Meetings** – Hannover I
- 1:45 - 3 pm | **Concurrent Session III**
- PCC-SAP: Partnership, Collaboration, and Community, a Student Assistance Program to meet Community College Students' Personal Counseling Needs** – Pine Oak  
**Tytishia Davis**, *Counselor, Pitt Community College*  
**Donna Gibbs**, *Counselor, Pitt Community College*  
This workshop will focus on the history, current cases and challenges, and future implications of the Student Assistance Program at Pitt Community College. Come learn how you can implement successful, personal counseling resources and an intervention team on your campus.
- Student Activities/Student Life Roundtable Discussion** – Willow Oak  
**Kim Roper**, *Director of Student Activities, Caldwell Community College and Technical Institute*  
A roundtable discussion that will focus on the trends in Student Life and Student Activities field. Participants will be asked to share in an open discussion of current activities, event planning, community involvement and leadership development.

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## Helping New Students “Get Connected:” Durham Technical Community College’s mandatory new student orientation process

**Lisa Inman**, *Assistant Dean, Student Development and Support, Durham Technical Community College*

**Patricia Gould**, *Co-Advisor of Student Senate and Student Development Specialist, Durham Technical Community College*

**Gabby McCutchen**, *Chair/Instructor for the First-Year Experience & Co-ordinator of the Teaching-Learning Center, Durham Technical Community College*

**Jairo McMican**, *Transcript Evaluation Specialist, Durham Technical Community College*

**Denettia Shaw**, *Admissions & Career Counselor, Durham Technical Community College*

Durham Technical Community College is one of the original Achieving the Dream colleges in NC. As part of this four year process, services for new students such as ACA classes, mentors and orientations were established. The college’s mandatory orientation processes, referred to as ConnectSessions. Come learn about this orientation process.

## Legal Concerns in Community College – The Capital Room

**Attorney Shante’ Martin**, *General Counsel, NC Community College System*

3 - 3:15 pm | **Break** – Mezzanine Area

3:30 – 4:30 pm | **Concurrent Session IV**

## Student Development Outcomes 101 – Willow Oak

**Denise Dale**, *Director of Student Development, Craven Community College*

This session’s intent is to provide Student Development professionals with ground working information to begin creating student learning outcomes. One goal of the session is to understand the purpose behind creating student learning outcomes (SLO).

3:30 – 4:30 pm | **Concurrent Session IV** *continued*

**Building Success: A Career Centered Work Study Employment Model** – Hannover II

**Johnnie Mickel**, *Career Counselor, Davidson County Community College*  
Using Davidson County Community College as a model, we will discuss how combining resources from your Career Center and your Financial Aid office can impact student learning and success.

**The New and Improved Audit Review Process** – The Capital Room

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**Hey! Look at Me, Not My GPA: Helping Students on Academic Probation and Suspension** – Hannover III

**Thu Washington**, *Coordinator of Counseling Services, Wake Technical Community College*

**Kimberly Smalls-McDougal**, *Counselor, Wake Technical Community College*

Do you want to help your students on academic probation and suspension get back on track? This informative discussion-based workshop will examine policies and procedures related to unsatisfactory academic progress at Wake Tech. Tools and techniques will be shared on how to create positive relationships with students to get back on track for academic success.

*Dinner on your own* or **Join the Dine-a-round** (*Downtown Raleigh*) *Starts at 5:15 pm*

**Option 1:** Buku, La Volta, The Gallery (*in the hotel*)

**Option 2:** Sitti, Gravy, The Oxford

**TUESDAY, NOVEMBER 8, 2011**

8 - 9 am | **Breakfast Buffet** – Hannover I

9 - 10:15 am | Closing Speaker – **Kennon Briggs**, *Executive Vice President & Chief of Staff, NCCCS*

Business Meeting

Election of Officers

**Rethinking Enrollment Services: Using Cross Functional Teams to Transform Enrollment Services – Hannover II**

**John Saparilas**, *Associate Vice President for Enrollment Services, Wake Technical Community College*

**Susan Bloomfield**, *Dean of Admissions and Outreach, Wake Technical Community College*

**Tina Carter**, *Coordinator of Admission Information Services, Wake Technical Community College*

This presentation will describe Wake Technical Community College's efforts to build interlocking enrollment services. There will be focus on the changes over the past five years, discussion on where we were, where we are, and where we want to go.

**Student Discipline: Your Best Friend in Student Services – Hannover III**

**Michael Hughes**, *Director of Student Discipline, CPCC*

**Dr. Mel Gay**, *Associate VP for Enrollment & Student Services, CPCC*

**Mark Helms**, *Dean, Student Life & Service Learning, CPCC*

**Dione Dixon**, *Senior Coordinator, Student Discipline, CPCC*

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FALL 2011 CONFERENCE

**Have a safe trip home!**

# THANKS

**Many Thanks to the Following:**

## **EXHIBITORS**

Meredith College

Fayetteville State University

North Carolina State University

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Lenoir Community College for the Logo

&

South Piedmont Community College for  
designing and printing the conference program.

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*Special Thanks to Wake Technical Community College  
for all of their assistance and support!!*

